

# Support & Services Training



Have you just acquired a new piece of equipment from **DCI-Biolafitte** or do you have to teach new teams of operators on an existing system? WE provide you with all necessary support to train your staff how to use this equipment and maintain it in an optimum way.

## CUSTOMIZED TRAINING MODULES

We provide you with different training support; always responding to your needs.

- **New equipments training course** to transfer the expertise to your teams on the production tools.
- **High performer training course** concerning the use of our supervisory control systems as WINPROGRESS or RHAPSODY.
- **Process Training course** related specifically to phase by phase operations.
- **Maintenance training course** in order to implement real surveyor programs concerning the periodical check of actuators.
- **cGMP and Validation training course** for all staff involved in production and validation processes.



## ADD VALUE TO YOUR TRAINING

The training course is finalized by providing a complete folder that includes:

**Participation File**

**Training Certificate**

**Training Report**

*This folder will be necessary to meet with the ISO 9001 (Item 4.18 – Training) rules and requirements and with Current Good Manufacturing Practices (21CFR211.25 Personnel Qualification)*

...Training Agreement...

