

# Support & Services

## Maintenance & Diagnostic



You require perfect reliability of your equipment along with high performance. To satisfy this requirement, DCI-Biolafitte proposes to you a customized prevent maintenance plan, in relationship with your maintenance department.

### **MAINTENANCE**

The maintenance of your equipment inscribed inside a pre-established and approved maintenance plan is necessary for the proper functionality of your equipment over a long term period.

“An appropriate maintenance has to be done in order to permanently insure the process characteristics,” (ISO 9001 – Chap. 4).

On the other hand, the Validation Plan of a system includes support programs like the maintenance which assure the equipment parameters in time: without the Maintenance Plan followed and documented, the initial validation investment will be partially lost.



“The development of the maintenance/calibration plans must take into account the supplier requirements,” Pharmaceutical Engineering Guides for New and Renovated Facilities, Vol. 5 Commissioning & Qualification, mars 2001, ISPE Baseline.

-DCI-Biolafitte's great experience in maintenance support provides you with a yearly preventive maintenance agreement. It is a customized agreement in relationship with your maintenance department and takes in consideration all your equipment requirements.

-You will receive a technical folder including a customized maintenance file dedicated to your specific equipment, the control certificates of your systems, the individual calibration files for each measured loop, a list of consumables, the intervention report and a final data sheet.

-Our service support for this kind of intervention could be global or partial, depending on your needs. Nevertheless our teams are entirely at your disposal to listen and to help you in an optimum way.

### **DIGNOSTIC**

-The specific program included in the maintenance agreement will be implemented by our specialists concerning mechanical or electrical application, control/command, and process automation.

-They are supported by a high performer Metrology Department which maintains all control systems, periodically checked and calibrated to be able to be used at any time when necessary.

-Based on their high competence, our service engineers are the recommended persons to talk with your technical staff.